

PRIMEFIT



CERTIFICATE OF WARRANTY

PSF INDUSTRIES SDN BHD, offers the following limited warranty on all sheet rubber, flooring, and matting products from date of sale to the original purchaser of our products.

PRODUCT NAME: PRIMEFIT

WARRANTY PERIOD: 5 YEARS

COVERED BY WARRANTY:

I. The product will comply with the technical specifications and be fit for those applications as set forth in the manufacturer's published technical materials at the time of sale.

II. The product will be free of defects in materials and workmanship (***manufacturing defects***) and ***extreme colour fading of the product*** when installed according to the manufacturer's instructions, properly cleaned and maintained.

EXCLUDED FROM WARRANTY:

- Improperly installed, excessive wear and tear.
- Vandalism or negligence by the end user.
- Traffic flow, unforeseen weather conditions.
- Products subject to misuse and adhesives not recommended for use.
- Products which have been altered, modified, fabricated, or amended in any way.
- Preparation of sub-floor not specifically approved by manufacturer, discoloration, yellowing, whitening, or fading as a result of the natural or man-made condition.
- Damages by act of God/natural disaster and

Improper cleaning method/chemical used which may in any way caused warranty being void.

Warranty ONLY granted to the original purchaser and is NOT transferable or available to anyone else. This warranty covers all the PRIMEFIT floor rubber product ranges intended for lying in domestic

applications. Failure to comply with the installation and maintenance parameters is subject to denial of the claim.

Exposure to UV light and sunlight will cause color variation in outdoor rubber products over time.

WHAT IF YOU NEED WARRANTY SERVICE?

To file the claim, please include a detailed description of the problem, photos, and defective sample to the related salesperson, contractor/dealers. Proof of purchase in a sales receipt or other establishing document is required when requesting warranty service. We exclude and will not pay incidental or consequential damages under this warranty. By this, we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring.

In case of any questions, problems, or emergencies please call us at 03-87413841 or email at admin@primelay.com.my.